



750 Design Ct. Suite 111 Chula Vista, CA 91911 Phone:
(619)781-8650 / Fax: (619)781-8650

Terms and Conditions (USA)

- Payment terms – Net 30 Days for approved customers.
- Customer must keep account in good-standing to maintain credit terms. Any delinquent payments may result in loss of payment terms.
- Late payment will be subject to a penalty fee of 1.5% per month overdue.
- Luminos Global, Inc. reserves the right to refuse shipment of orders to any account with a past due balance.
- Credit card payments subject to 3% processing fee.
- Non-stocked products are non-returnable & non-refundable.
- Stock items may be returned in original packaging within two weeks from invoice date. Shipping to be paid by the customer.
- All returns are subject to a 25% restocking fee. Credits are issued upon receipt of returned items.
- Shipments of \$3,000 or above will be freight allowed (Excludes Troffers).
- Prices subject to change without advance notice.
- Customer agrees to keep Luminos Global pricing confidential.
- Terms and Conditions are subject to change.
- All claims for shortages, damages & missing packages must be filed within 48 hours of delivery.